United States Postal Service®

INDUSTRY*ALERT*

May 26, 2020

COMPLETED: Package Platform – Maintenance Activity

As previously advised, the United States Postal Service performed maintenance on the following system:

➢ Package Platform

During the maintenance window, there were processing and reporting delays related to receipt of Informed Visibility-Mail Tracking and Reporting (IV-MTR) data feeds for the following datasets:

➢ Pricing
➢ Fee Assessment
➢ Final Notification
➢ Package Platform "*USPS Automated Returns*"
➢ Enterprise Payment System (EPS) Transactions

All data is now current. We apologize for any inconvenience.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

Please direct any inquiries or concerns to the **IV Solutions Center** via eMail (InformedVisibility@usps.gov) or telephone (*1-800-238-3150, Option 2*).